

# DESERT HILLS

## PLASTIC SURGERY CENTER

10001 South Eastern Avenue, Suite 406  
Henderson, Nevada 89052

### Financial Policy

Initial cosmetic consultations are charged a \$75 non-refundable fee, which will be subtracted from the overall surgery total if you decide to proceed with surgery. This charge is due the same day as your initial cosmetic consultation. Secondary consultations to “re-discuss” the initial consultation are free of charge if scheduled within 90 days of the initial consultation. If scheduled after the 90 day period following the initial consultation, a \$75 non-refundable fee will be collected at the time of the secondary consultation.

Payment for all treatments and services are to be paid in full prior, **no exceptions**. If you are having an in-office procedure you will be asked to pay a **non-refundable** deposit of \$500.00. If you are having an outpatient surgery at a surgery center you will be asked to pay a **non-refundable** deposit of \$1000.00. An additional **non-refundable** deposit of \$1500.00 will be charged for all rescheduled surgeries, with a maximum of two times. The paid deposit(s) will be subtracted from your total surgery cost. Your surgery cannot be scheduled until the deposit is received. The remainder of the monies will be collected at your pre-operative visit. **NO EXCEPTIONS**. Please ask for a receipt if one is not given to you.

We accept Visa/MasterCard/American Express/Discover, cash or a cashier’s check payable to Desert Hills Plastic Surgery Center or Dr. Hayley Brown. **NO PERSONAL CHECKS ACCEPTED.**

If you cancel your surgery 2 weeks or more before the intended date, you will **forfeit 25%** of your surgery total, and you will be refunded the balance not including any deposit or rescheduling fee. If you cancel your surgery less than 2 weeks before the intended date, you will **forfeit 50%** of your surgery total, and you will be refunded the balance not including any deposit or rescheduling fee. This balance is forfeited and **CANNOT** be used for any future procedures or as any sort of credit at Desert Hills Plastic Surgery Center.

If you are financing your surgery, the \$500.00 or \$1000.00 non-refundable deposit is still required. Should you decide to cancel your surgery, we will refund your finance company the amount financed, minus the non-refundable deposit(s).

From time to time, as an executive decision, billing and costs may be waived to aid in the care and treatment of patients. Nothing in this decision or act shall be construed as an admission of negligence or substandard care but only an assistance to facilitate patient care.

In the event of any financial dispute from services received, I waive my right to privacy under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) guidelines.

By signing below, I acknowledge that I have read, understand, and agree to the financial policy mentioned above. I understand that I have been given opportunity to ask any questions or concerns about this policy.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Date